

Q. Will the pies be fresh or frozen?

A. All the pies will be chilled down in our blast freezer to maintain their freshness and quality for transportation to your premises. The pies shouldn't be left at room temperature for longer than 3 hours.

Q. How will the pies be packaged?

A. All pies will be packed into pizza type box, then placed inside a carton for bulk transportation, these cartons can also be used to package your own orders into. Dependent on the number.

Q. Where do you source your ingredients?

A. Our eggs, dairy, milk and flour are from local suppliers.

Q. Do the pies contain egg, dairy, wheat, gluten, nuts?

A. All pies may contain gluten, wheat, eggs and dairy and are produced in premises where dairy, eggs, nuts and gluten are present. The savoury pies have a fresh egg and milk glaze on top of the pastry, to give a nice shine to them, this can be left out if there any persons wanting egg free, but the fruit pies do contain eggs.

Q. What do we do, if we receive the pies from The Naked Baker and pack all the orders and find that we have a few more or less pies that we should have?

A. You need to ring on the day you received the pies, so it can be resolved straight away.

Q. How do I maximise sales for all of our members?

A. On the order forms that all your members have going out, make a minimum of 20-30 packs per order form to be sold, or offer a small prize for the member that sells the most amount of pies.

Q. What's in your vege pie and is it vegan?

A. Our vege pie is not vegan, but may contain pumpkin, cauliflower, spinach, carrot, tomato, onion, red pepper, red kidney beans, tomato puree, garlic, salt and pepper, milk and cheese.

Q. Is there a minimum or maximum order required?

A. Yes, minimum is 70 packs. This could be incorporated into a target for sales. I.e. split that 70 between all member ensuring you reach a target. No maximum, just a minimum of 70 packs.

Q. What time will the delivery/collection be?

A. Delivery/collection times would be between 8am – 4.30pm. You specify the time upon placing your order on our delivery sheet off our website. On the odd occasion we may need to negotiate that time.

Q. How does payment work?

A. Once we receive your order, we will process, raise an invoice and email through to yourselves, upon which you pay prior to your delivery/collection date.

Q. Can our order be delivered?

A. For orders over 200 packs we can deliver the goods to your organisation for free within inner Christchurch - and a small fee for delivery to rural areas - on the predetermined delivery date that is on the order form Or you may collect from our café @ 142 Beach Road, Christchurch.

